

Cancellation Policy

You have the right to cancel this contract within fourteen days without giving reasons. The revocation period is fourteen days from the day on which you or a third party designated by you, who is not the carrier, took possession of the goods. In order to exercise your right of revocation, you must inform us: MW-Mediengestaltung, Malchiner Straße 85, 17166 Teterow, eMail info@mwm24.de by means of a clear statement (e.g. a letter send by post, fax or email) of your decision to revoke this contract.

Consequences of revocation:

If you revoke this Agreement, we shall refund to you all payments we have received from you, including delivery charges (with the exception of the additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we receive notification of your revocation of this Agreement. For this refund, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged for this refund.

We may refuse a refund until we have received the goods back or until you have provided proof that you have returned the goods, whichever is earlier.

You must return or hand over the goods to us immediately and in any case within fourteen days at the latest from the day you notify us of the cancellation of this contract. This period shall be deemed to have been observed if you dispatch the goods before the expiry of the fourteen-day period.

You shall bear the direct costs of returning the goods.

End of the revocation instruction

Exclusion or premature expiration of the right of withdrawal

The right of withdrawal does not apply to contracts

- for the delivery of goods which are not prefabricated and for the production of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer.
- for the work related to the specific contract of sale with a service, a motif production is started before the end of the withdrawal period.